

KNOW CRISIS

PROGRAM MISSION

Mobile Crisis Response Team
strives to help Nevada children
and adolescents live happily
and safely in their homes
and communities.



DIVISION OF CHILD AND FAMILY SERVICES

6171 W. Charleston Blvd, Bldg 10
Las Vegas, NV 89146

4600 Kietzke Lane Bldg D.
Reno, NV 89502

DIVISION OF PUBLIC AND BEHAVIORAL HEALTH

Rural Administrative Office
1825 Pinion Rd. Suite A
Elko, NV 89801

THE COMMUNITY WHO WE SERVE

The Mobile Crisis Response Team
provides crisis intervention and
stabilization services for youth
and families of youth under the
age of 18 who are exhibiting
behavioral / mental health
concerns in which the behavior
requires urgent intervention.

HOTLINE

702.486.7865
Las Vegas/Rural

775.688.1670
Washoe

KNOWCRISIS.COM

CHILDREN'S MOBILE CRISIS RESPONSE TEAM

For Nevada's Children and Families

**Sometimes what children
don't say speaks louder
than what they do.**



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A spiral graphic with words related to mental health. The words are arranged in concentric circles, starting from the center and spiraling outwards. The words include: depression, anxiety, stress, fear, frustration, trauma, sorrow, failure, disturbances, blame, sadness, addictions, phobias, pessimistic, helplessness, melancholy, fatigue, desolation, tension, problems, mental, disorder, despair, and hopelessness.

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- depression anxiety stress fear frustration trauma sorrow failure disturbances melancholy fatigue desolation tension problems mental disorder blame sadness phobia pessimistic pain addiction helplessness despair

The team supports youth and families in behavioral and mental health crisis situations and helps to find community services for youth and their families. The Mobile Crisis Response Team (MCRT) is designed to reduce emergency department visits due to a psychiatric crisis and to reduce psychiatric hospitalizations when appropriate by providing immediate support and crisis interventions, short-term stabilization and case management services. Interventions are provided in the community, home, and/or through phone consultation.

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Crisis staff are available to provide support over the phone to assist in resolving or preventing a crisis situation. After an intervention screening, a referral will either be made to a community resource or to the Mobile Crisis Response Team clinician.

MCRT triage operates 24 hours a day, 7 days a week, 365 days a year.

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If it is determined that further care is needed, a team will respond to the youth and family in crisis. The team will work to de-escalate the crisis and provide interventions to stabilize the crisis. Depending on where the family is located and the time of day, a team may respond in-person or via telehealth.

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Crisis stabilization is a short-term, mental health intervention provided in or outside of the youth and family home. It is designed to assess, manage, monitor, stabilize and support the youth's wellbeing. Teams develop individualized crisis and/or safety plan with the family to help support the youth.

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FREE MENTAL HEALTH HELP FOR YOUTH - 24/7

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 Las Vegas/Rural Washoe

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